



Service Request Form

Icom (Australia) Pty. Ltd.
ABN:88 006 092 575
Unit 1, 103 Garden Road, Clayton, Victoria 3168, Australia
Phone: (03) 9549 7500 Fax: (03) 9549 7505

Date: _____

Contact Details

Dealer Only: Order # _____

Dealer Name or Owner's Full Name: _____

Address: _____

Suburb: _____ State: _____ Postcode: _____

Phone: _____ Mobile: _____ Fax: _____

Email: _____

Radio Details

Model: _____ Serial Number: _____

Accessories Included with Radio (tick selection)

Antenna Battery Belt Clip Cable Instruction Manual
Microphone Original Box Other: _____

Simple Description of the Fault:

Please tick:

- Warranty Repair (Copy of purchase receipt is required)
- Non-Warranty Repair

For non-warranty repairs, a Service Inspection Fee Invoice will be sent to your specified email address. Upon confirmed payment of the non-refundable Service Inspection Fee, your product(s) will be inspected and accessed for repair. A detailed Service Quote will then be issued.
If the Service Quote is rejected, the product(s) can be returned upon payment of the return freight or disposed of as advised. If no advice is given on the action of the Service Quote, after three months the product(s) will be considered abandoned and disposed of.
If the Service Inspection Fee paid is more than \$100 Including GST this will also include up to one hour of service labour if the Service Quote is accepted.
Products manufactured over 15 years ago may attract higher labour rates or may no longer be serviceable by Icom (Australia). For current service labour rates refer to the Icom (Australia) website or contact Icom (Australia) for updated details.

Icom Service Department will send out a Service Request Confirmation upon receipt of receiving your product(s).

Note: A separate form must be submitted for each item submitted.

I understand and fully accept the repair terms and conditions as outlined above.

Print Name: _____ Signature: _____