



Service Request Form

Icom (Australia) Pty. Ltd.
ABN:88 006 092 575
Unit 1, 103 Garden Road, Clayton, Victoria 3168, Australia
Phone: (03) 9549 7500 Fax: (03) 9549 7505

Date: _____

Contact Details

Dealer: Order # _____

Dealer Name or Owner's Full Name: _____

Address: _____

Suburb: _____ State: _____ Postcode: _____

Phone: _____ Mobile: _____ Fax: _____

Email: _____

Radio Details

Model: _____ Serial Number: _____

Accessories Included with Radio

- Antenna Battery Belt Clip Cable Instruction Manual
- Microphone Original Box Other: _____

Simple Description of the Fault:

Please tick:

- Warranty Repair (Copy of receipt is required)
- Non-Warranty Repair

For non-warranty repairs, a Service Quote will be sent to your specified email address.
 If the Quote is rejected, an Inspection Fee will be charged for time spent inspecting the radio.
All non-warranty repairs incur this charge regardless of whether or not the radio is deemed to be repairable.
 - \$55 Inc GST for radios less than 15 years old*
 - \$165 Inc GST for radios that are 15 or more years old* (*from date of manufacture)
 Return Freight will also be charged if the radio is to be returned.

Icom Service Department will send out a Service Request Confirmation upon receipt of radio.

Note: A separate form must be submitted for each radio.

I understand the repair terms and accept that rejecting the Service Quote for a non-warranty repair will result in charges as outlined above.

Print Name: _____ Signature: _____

Office Use Only | Service Request No: _____ Service Quote No: _____ Service Order No: _____